

CITY OF SMYER NEW ACCOUNT INFORMATION

Installation \$25.00

Deposit \$250.00

Inside City Limits:

Water Availability Fee \$50.00 monthly + \$4.25 per 1,000, First 3,000 gallons or less
\$4.50 per 1,000 gallons over 3,000
\$4.75 per 1,000 gallons over 6,000
\$5.00 per 1,000 gallons over 10,000

Sewer \$45.00 monthly

Garbage \$25.75 monthly

Minimum Monthly with 3000 gal: \$133.50 \$1.00 discount on water if paid by the 10th

Outside City Limits:

Water Availability Fee: \$70.00 monthly + \$4.50 per 1,000, First 3,000 gallons or less
\$5.50 per 1,000 gallons over 3,000
\$5.50 per 1,000 gallons over 6,000
\$6.00 per 1,000 gallons over 10,000

Garbage \$25.75 monthly

Drop box available beside the front door of City Hall for after-hours payment of your City Utility bill. Credit Card, bank draft, and ePay available.

Utility bills are due on the 10th of each month. Late Fee 10% on the 12th of each month. Water turned off (disconnect) on the 20th for past due.

Reconnect fees are \$20.00, \$40.00 for after-hours, \$40.00 for pulled meter,

And an additional \$40 if reconnect fees are not paid at the time of reconnection.

Additional \$135.00 deposit required for two disconnects in any eighteen-month period.

Separate Disconnect Notices are NOT mailed.

CITY OF SMYER UTILITIES PRIVACY POLICY

TYPE OF INFORMATION WE COLLECT: The City of Smyer's Utility Department provides water supply, wastewater disposal, and solid waste disposal services. The City requires certain personal identifying information, including name, address, telephone number, Social Security number and drivers license or state issued personal identification numbers.

USES OF PERSONAL IDENTIFYING INFORMATION: we use this information to open customer utility accounts, maintain the accounts, and if necessary, to collect amounts owed.

HOW WE OBTAIN THIS INFORMATION: we obtain this information from the customer.

WHERE WE KEEP THIS INFORMATION: All personal identifying information maintained by the city is maintained at City Hall in a manner that is not accessible by the public and is accessible only to those employees of the City whose duties require that they have access.

TO WHOM WE DISCLOSE THIS INFORMATION: The City does not disclose this information to anyone other than (1) City employees whose duties require that they have access, (2) entities with whom the City has agreements for the collection of unpaid and delinquent accounts, and (3) law enforcement agencies to the extent necessary for them to perform their duties.

HOW THIS INFORMATION IS DISPOSED OF: When this information is no longer needed, the records are destroyed.